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13 UNITED STATES DISTRICT COURT  
14 NORTHERN DISTRICT OF CALIFORNIA  
15 SAN JOSE DIVISION

16 PLANTRONICS, INC., a Delaware  
17 corporation,

18 Plaintiff,

19 v.

20 AMERICAN HOME ASSURANCE  
COMPANY, a New York corporation; THE  
21 INSURANCE COMPANY OF THE STATE  
OF PENNSYLVANIA, a Pennsylvania  
22 corporation,

23 Defendants.  
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CASE NO. 5:07-CV-06038-PSG

**PLAINTIFF PLANTRONICS, INC.'S TRIAL  
BRIEF**

Trial Date: July 28, 2014  
Time: 9:30 a.m.  
Place: Courtroom 5

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1     **I.     INTRODUCTION**

2             The upcoming trial presents a single issue: the amount of Plantronics’ damages resulting  
3 from AIG’s breach of its insurance coverage obligations. AIG’s liability has already been  
4 established, as this Court has now twice found—via its October 20, 2008 and May 30, 2014  
5 orders—that AIG breached its duty to defend Plantronics in the underlying actions. In light of  
6 this breach, it is well-established that Plantronics is entitled to recover the attorneys’ fees and  
7 costs it expended to defend the underlying actions. Additionally, because the damages paid by  
8 Plantronics to settle the underlying actions were covered damages, and pursuant to this Court’s  
9 ruling that those damages were paid “because of” bodily injury, Plantronics is also entitled to  
10 recover the amount it paid to settle the underlying actions. Finally, California law mandates that  
11 Plantronics receive prejudgment interest on all defense and settlement expenses.

12             With AIG’s defense obligation now twice confirmed by this Court, and given the  
13 straightforward and unambiguous nature of the damages to which Plantronics is entitled,  
14 Plantronics hopes that this matter can be resolved short of trial. But in the period since this  
15 Court’s May 30, 2014 order granting Plantronics’ motion for summary judgment, AIG has  
16 repeatedly refused Plantronics’ demands for reimbursement. AIG’s refusals come despite  
17 Plantronics having served discovery responses, produced documents, and provided unrebutted  
18 deposition testimony that extensively and explicitly document Plantronics’ damages.

19             AIG has no justifiable basis or defense for its continued noncompliance with its court-  
20 ordered duty to defend—indeed, that continuing refusal arguably converts any prior good faith  
21 basis for denying its defense duty into tortious bad faith for persisting in that position after this  
22 Court has twice rejected that position. When pressed on its rationale for contravening the  
23 Court’s order during deposition, AIG’s 30(b)(6) corporate representative advanced two meritless  
24 arguments: (1) that this Court was “wrong” when it ruled that AIG had a duty to defend; and (2)  
25 that AIG intends to continue to rely on its deductible endorsement defense, even though this  
26 Court rejected the validity of that defense through its May 30, 2014 order. Indeed, even AIG’s  
27 corporate representative conceded that this defense “does not presently apply.” AIG’s repeated  
28 and self-admitted defiance of this Court’s order cannot be squared with applicable law.

1 Regardless of whether it had a good faith basis to dispute its defense obligations earlier, once this  
2 Court ruled, Plantronics should not have had to bear the defense costs any longer. That  
3 Plantronics has had to do so after not just one, but two rulings of this Court, makes AIG's  
4 stonewall all the more egregious. Even if AIG intends to challenge this Court's ruling, it should  
5 have done so without further delaying reimbursement to Plantronics.

6 This Court should therefore grant Plantronics the damages to which it is entitled; namely,  
7 the costs and attorneys' fees it incurred defending and resolving the underlying actions following  
8 AIG's breach, as well as statutory prejudgment interest on those expenses. After nearly seven  
9 years of litigation, it is finally time for AIG to comply with its policy obligations and to provide  
10 Plantronics with the coverage for which it paid hundreds of thousands of dollars in premiums.

## 11 **II. STATEMENT OF FACTS**

12 AIG issued Commercial General Liability ("CGL") policies to Plantronics that provided  
13 coverage between 2003 and 2007. Those policies provided, *inter alia*, that in the event that  
14 Plantronics was sued for damages because of bodily injury, AIG would be obligated to defend  
15 and indemnify Plantronics. Specifically, the policies obligated AIG to (1) "pay those sums that  
16 [Plantronics] becomes legally obligated to pay as damages because of bodily injury or property  
17 damage to which this insurance applies[.]" and (2) provided that "[AIG] will have the right and  
18 duty to defend [Plantronics] against any suit seeking those damages." *See, e.g.*, AIG Policy No.  
19 GL 382-89-16, p. 1 of 23 (attached as Ex. B to the Declaration of Peggy Fawcett ("Fawcett  
20 Decl."); Dkt. No. 108-2). In exchange for this broad coverage, Plantronics paid AIG premiums  
21 of between approximately \$115,000 and \$175,000 each year, *i.e.* a total of nearly \$600,000 in  
22 premiums for the four years the policies were in effect. Fawcett Decl., ¶ 8; Dkt. No. 108.

23 Between October 2006 and February 2007, *i.e.* during the period in which AIG insured  
24 Plantronics, Plantronics was named as a defendant in six putative class action lawsuits. The  
25 Judicial Panel on Multidistrict Litigation consolidated these six actions into a seventh action, and  
26 the consolidated action, captioned *In re: Bluetooth Headset Products Liability Litigation*, filed  
27 on July 9, 2007, proceeded before the Hon. Dale S. Fischer in the U.S. District Court for the  
28 Central District of California. *See* Fawcett Decl., Exs. E-K; Dkt. Nos. 108-5 to 108-11. In

1 addition to Plantronics, the consolidated class action complaint also named Motorola, Inc. and  
2 GN Netcom, Inc., companies that also manufacture and distribute Bluetooth headsets, as  
3 defendants. *Id.*, Ex. K; Dkt. No. 108-11.

4 The plaintiffs in the underlying putative class actions alleged that they suffered “bodily  
5 injury” in the form of noise induced hearing loss caused by excess noise exposure from the use  
6 of Bluetooth headsets. Each of the underlying actions was replete with allegations which made  
7 crystal clear that the claimants sought damages *because of* this alleged “bodily injury.” Since the  
8 underlying actions sought damages within the coverage of the policy, Plantronics tendered the  
9 underlying actions to AIG for defense and indemnity between October 2006 and August 2007.  
10 By letters dated January 3, 2007, April 5, 2007 and August 30, 2007, AIG declined Plantronics’  
11 tender of the actions. *Id.*, Exs. L-N; Dkt. Nos. 108-12 to 108-14.

12 Although Plantronics paid for insurance so that it would be defended against litigation,  
13 AIG’s abandonment of Plantronics left Plantronics with no option but to defend itself, pay to  
14 resolve the underlying cases and, in parallel, file this action to enforce its insurance policy rights.  
15 On November 29, 2007, Plantronics filed its complaint, alleging claims for declaratory relief and  
16 breach of contract. Declaration of Paul T. Llewellyn (“Llewellyn Decl.”), Ex. A; Dkt. No. 109-  
17 1. AIG answered the complaint on February 20, 2008.

18 On February 4, 2008, Atlantic Mutual, which was also named as a defendant in this  
19 action and which issued a policy of insurance to Plantronics that was substantively identical to  
20 the AIG-issued policies, moved to dismiss Plantronics’ complaint pursuant to Rule 12(b)(6) of  
21 the Federal Rules of Civil Procedure. *Id.* ¶ 4; Dkt. No. 109. On October 20, 2008, following  
22 briefing and oral argument, this Court (through Chief Magistrate Judge Trumbull) denied  
23 Atlantic Mutual’s motion. *Id.*, Ex. B; Dkt. No. 109-2. The Court held that the underlying policy  
24 triggered the duty to defend on two independent coverage grounds, finding that (1) “any  
25 damages [Plantronics] becomes obligated to pay are at least arguably ‘because of’ bodily injury”  
26 and (2) “[a]ny of the plaintiffs in the Underlying Actions could amend his or her complaint at  
27 any time to ... include covered claims.” *Id.* at p. 4. Ultimately, the court held that “[b]ecause, at  
28 a minimum, the Underlying Actions *potentially* seek damages within the coverage of the policy,

dismissal is not warranted.” *Id.* at p. 5 (emphasis in original).

Despite Judge Trumbull’s ruling that the policies gave rise to a duty to defend the underlying actions, AIG remained steadfast in its refusal to defend Plantronics. Accordingly, this litigation continued, and the parties brought cross-motions for summary judgment on the dispositive issue of the duty to defend earlier this year.<sup>1</sup> *See* Dkt. Nos. 103 and 107. On May 30, 2014, following extensive briefing and oral argument, this Court affirmed Judge Trumbull’s ruling, holding that the October 20, 2008 order denying Atlantic Mutual’s motion to dismiss was law of the case, and that AIG accordingly had a duty to defend the underlying actions. The Court further acknowledged that “[e]ven if the law of the case did not bind the court, the court concludes that Judge Trumbull’s initial decision that Plantronics was owed a duty to defend was substantively correct.” Order re: Cross-Motions for Summary Judgment (“May 30, 2014 Order”) at p. 7; Dkt. No. 126. Indeed, the Court found that AIG’s duty to defend the underlying actions was not even “a close call.” *Id.* at p. 11, fn. 41. While finding that AIG had a duty to defend the underlying actions, the Court also found that AIG’s denial of its defense duty did not, up to that point in this litigation, constitute bad faith. *Id.* at p. 11.

Following the Court’s order granting Plantronics’ motion for summary judgment, Plantronics demanded that AIG comply with its judicially-confirmed duty to defend by reimbursing Plantronics for the expenses it incurred in the underlying lawsuits. To date, and in the face of the Court’s order granting Plantronics’ motion for summary judgment, AIG has still refused to comply with its defense obligations and reimburse Plantronics, thus necessitating the upcoming trial.

### **III. PLANTRONICS’ DAMAGES**

AIG, having breached its contracts of insurance with Plantronics, is obligated to pay contract damages that would put Plantronics in as good a position as it would have been had AIG fulfilled its contractual obligations. As elucidated below, those damages are well-established and

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<sup>1</sup> On January 9, 2014, prior to bringing its motion for summary judgment, Plantronics filed the operative first amended complaint, which includes claims for relief for declaratory relief, breach of contract and breach of the implied covenant of good faith and fair dealing.



unambiguous, and include: (1) the attorneys' fees and costs Plantronics expended defending the underlying actions, (2) the payments Plantronics made to settle the underlying actions, and (3) statutory prejudgment interest.

**A. AIG Must Pay The Attorneys' Fees And Costs Incurred By Plantronics In Defense Of The Underlying Actions**

Where an insurer breaches its duty to defend, it is well-established that "the proper measure of damages is the reasonable attorneys' fees and costs incurred by the insured in defense of the claim." *Marie Y. v. General Star Indem. Co.*, 110 Cal. App. 4th 928, 961 (2003); *see also Barratt Am., Inc. v. Transcon. Ins. Co.*, 102 Cal. App. 4th 848, 857 (2002) ("It has long been held that when an insurer breaches a duty to defend, the damages the insured is entitled to recover may include the reasonable costs of defending the underlying action."); *Amato v. Mercury Casualty Co.*, 53 Cal. App. 4th 825, 831 (1997) ("Where an insured mounts a defense at the insured's own expense following the insurer's refusal to defend, the usual contract damages are the costs of the defense."). In other words, this Court has found that AIG breached its contractual duty to Plantronics, and Plantronics is correspondingly entitled to recover contract damages that would put it in as good a position as it would have been had performance been rendered as promised. *See Brandon & Tibbs v. George Kevorkian Accountancy Corp.*, 226 Cal. App. 3d 442, 455 (1990); *see also* Cal. Civ. Code § 3300.

Here, as a direct result of AIG's breach, Plantronics was forced to retain legal counsel at its own expense to defend the underlying actions. In light of the seriousness of the allegations, and the potential exposure faced by Plantronics should plaintiffs prevail, Plantronics retained Kirkland & Ellis LLP, an international, highly-regarded law firm with significant class action defense expertise, to defend it in the underlying actions. In addition to the attorneys' fees paid to Kirkland & Ellis LLP, Plantronics incurred certain other costs that were reasonable and necessary to the defense of the underlying class actions, including forensic document collections costs (paid to Guidance Software), electronic discovery and hosting costs (paid to Stratify), expert costs (paid to Dobie Associates and Wyatt Partners), and costs associated with providing and tracking class action notice pursuant to Rule 23 of the Federal Rules of Civil Procedure (paid

to Kinsella Media and Wyatt Partners). Each of these costs was essential to Plantronics’ defense, and Plantronics has produced—and will introduce at trial—extensive documentation detailing these costs, Plantronics’ corresponding payment, and the necessity of these expenses to the defense of the underlying actions. Furthermore, Richard R. Pickard, Plantronics’ General Counsel, has provided un rebutted deposition testimony confirming that each of these costs was reasonable and necessary to Plantronics’ defense of the underlying actions. Mr. Pickard will reiterate such testimony at trial.

For the Court’s convenience, the chart below details the costs incurred by Plantronics in defending the underlying actions:

Vendor	Purpose	Total Plantronics Paid
Kirkland & Ellis LLP	Attorneys’ Fees and Costs	\$1,137,739.30
Guidance Software	Forensic Document Collection	\$19,519.84
Stratify	Electronic Discovery and Hosting	\$30,057.03
Kinsella Media	Publication Of Class Action Notice	\$333,063.00
Rust Consulting	Tracking Responses To Class Action Notice	\$46,129.05
Wyatt Partners	Expert Fees In Evaluating Class Plaintiffs’ Attorneys Fees	\$5,000.00
Dobie Associates	Expert Fees	\$10,000.00
<b>TOTAL</b>		<b>\$1,581,508.22</b>

Through its discovery responses, document production, and deposition testimony, Plantronics has already met its minimal burden of demonstrating the existence of the fees and costs it incurred defending the underlying actions. *See Kla-Tencor Corp. v. Travelers Indem. Co. of Illinois*, 2004 WL 1737297 (N.D. Cal. Aug. 4, 2004) (“Where the insurer breaches its duty to defend ... the insured must only carry the burden of proof on the existence and amount of the expenses.”). Indeed, since AIG breached its duty to defend, the fees and costs incurred by Plantronics are *presumed reasonable and necessary*, and the burden shifts to AIG to rebut that presumption. *See Aerojet-Gen. Corp. v. Transp. Indem. Co.*, 17 Cal. 4th 38, 64 (1997) (“wherein the insurer has breached its duty to defend, it is the insured that must carry the burden of proof on the existence and amount of the ... expenses, which are then presumed to be reasonable and

1 necessary as defense costs, and it is the insurer that must carry the burden of proof that they are  
2 in fact unreasonable or unnecessary.”). This is a burden that AIG cannot meet. As Plantronics’  
3 General Counsel has already testified to—and will corroborate at trial—AIG’s breach of its duty  
4 to defend forced Plantronics to defend the underlying actions *at its own cost*. With no assurance  
5 that it would ever be reimbursed for its expenses, Plantronics diligently reviewed and scrutinized  
6 every bill it received in connection with the underlying actions, and only incurred, and agreed to  
7 pay, expenses that were essential to its defense.

8       To the extent that AIG contends that the fees incurred by Kirkland & Ellis LLP were not  
9 “reasonable,” such argument is without merit, as California courts have affirmed that insureds  
10 are entitled to recoup the normal hourly rates charged by major law firms following an insurer’s  
11 breach. For example, in *State of California v. Pacific Indemnity Co.*, 63 Cal. App. 4th 1535  
12 (1998) (“*Pacific Indemnity*”), the insurer breached its defense obligation, forcing the insured to  
13 retain defense counsel at its own expense. In that case, the insured retained Irell & Manella, a  
14 highly-regarded, California-based law firm, to represent it. *Id.* at 1540. In the subsequent  
15 insurance coverage action, the court held that because the insurer repudiated its defense  
16 obligation, the insured was entitled to recover the costs of the defense, including the fees the  
17 insured paid to the law firm of Irell & Manella as reflected in its standard hourly rate. *Id.* at  
18 1556. This was so, the court explained, because “[w]here an insured mounts a defense at the  
19 insured’s own expense following the insurer’s refusal to defend, the usual contract damages are  
20 the costs of the defense,” and the purpose of contract damages is “to put the party in as good a  
21 position as it would have been had performance been rendered as promised.” *Id.* at 1551. This  
22 holding comports with the general principal that where an insurer wrongfully rejects a tender of  
23 defense, it is “subject[ed] [] to liability for the insureds’ full attorney’s fees and costs incurred  
24 thereafter with other counsel.” *Stalberg v. W. Title Ins. Co.*, 230 Cal. App. 3d 1223, 1233  
25 (1991); *see also Eigner v. Worthington*, 57 Cal. App. 4th 188, 196 (1997) (“When an insurer  
26 wrongfully refuses to defend, the insured is relieved of his or her obligation to allow the insurer  
27 to manage the litigation and may proceed in whatever manner is deemed appropriate”). Indeed,  
28 AIG, having breached its duty to defend and after abandoning its insured in its hour of need,

cannot now second-guess the decisions made by Plantronics in its defense of the underlying actions. *See Fireman's Fund Ins. Companies v. Ex-Cell-O Corp.*, 790 F. Supp. 1339, 1345 (E.D. Mich. 1992), *as cited in Pacific Indemnity*, 63 Cal. App. 4th at 1549 ("If insurer accepted the tender of defense and retained or appointed counsel to represent the policyholders, we would not today be struggling with a determination over which attorneys' fees were reasonable and necessary defense costs, and in such circumstances, insurer bears burden of showing costs were unreasonable.") (quotations and brackets omitted).<sup>2</sup>

**B. AIG Must Indemnify Plantronics For The Payments It Made To Settle The Underlying Actions**

In addition to imposing a duty to defend Plantronics, the applicable insurance policies also require AIG to indemnify Plantronics by "pay[ing] those sums that [Plantronics] becomes legally obligated to pay as damages because of bodily injury or property damage to which this insurance applies." *See, e.g.*, AIG Policy No. GL 382-89-16, p. 1 of 23 (attached as Ex. B to the Fawcett Decl.; Dkt. No. 108-2). Here, in addition to finding that AIG had a duty to defend the underlying actions, the Court has also indicated that AIG had a duty to indemnify Plantronics. As initially noted in Judge Trumbull's October 20, 2008 order, and as confirmed through this Court's May 30, 2014 order granting Plantronics' motion for summary judgment, "any damages Plantronics was obligated to pay are at least arguably 'because of' bodily injury."<sup>3</sup> May 30, 2014 Order at p. 6; Dkt. No. 126. While this analysis shows AIG had a duty to indemnify Plantronics

<sup>2</sup> At trial, AIG apparently intends to rely on expert testimony to challenge the reasonableness of the attorneys' fees incurred by Kirkland & Ellis LLP. As a threshold matter, it is unclear why AIG believes the Court will require the assistance of its purported expert in order to assess the reasonableness of the underlying invoices. *See, e.g., Enyart v. National Conference of Bar Examiners, Inc.*, 823 F. Supp. 2d 995, 1001 (N.D. Cal. 2011) ("Under Fed. R. Evid. 702, expert testimony may be admitted only if it will assist the trier of fact to understand the evidence or to determine a fact in issue."). After abandoning its insured, and even in the face of this Court's two rulings finding a duty to defend, AIG will apparently go to any length to avoid its policy obligations. If the Court does permit AIG's expert to testify, then Plantronics intends to offer its own rebuttal expert who will conclusively establish the reasonableness of the attorneys' fees incurred.

<sup>3</sup> As reasoned by Judge Trumbull in her October 20, 2008 order, and as reaffirmed in this Court's May 30, 2014 order: "because, but for the potential for bodily injury caused by the Bluetooth Headsets, there would be no viable claims for defective design, unfair marketing or breach of warranty. Thus, any damages Plaintiff becomes obligated to pay are at least arguably "because of" bodily injury." May 30, 2014 Order at p. 6; Dkt. No. 126.

1 for damages paid “because of bodily injury,” AIG has remained steadfast in its refusal to  
2 indemnify Plantronics.

3 A judgment against Plantronics is not necessary to trigger the indemnity provision of the  
4 insurance policies. Rather, where “an insurer erroneously denies coverage and/or improperly  
5 refuses to defend the insured in violation of its contractual duties, the insured is entitled to make  
6 a reasonable settlement of the claim in good faith and may then maintain an action against the  
7 insurer to recover the amount of the settlement.” *Earth Elements, Inc. v. Nat’l Am. Ins. Co.*, 41  
8 Cal. App. 4th 110, 114-15 (1995) (quotations omitted). That is precisely what has transpired  
9 here—following AIG’s breach of its duty to defend, Plantronics’ counsel, Kirkland & Ellis LLP,  
10 negotiated an extremely favorable, good faith settlement with the underlying class action  
11 plaintiffs, and Plantronics now seeks to recover the cost of that settlement. Plantronics’ share of  
12 the settlement, which was divided among the co-defendants in the underlying actions, was  
13 limited to *cy pres* payments totaling \$23,863.64 to the Greater Los Angeles Agency on Deafness,  
14 Inc., the American Speech-Language Hearing Foundation, the University of Tennessee  
15 Foundation, Inc., and the National Hearing Conservation Association.<sup>4</sup> While such a limited  
16 settlement is facially reasonable (particularly where plaintiffs purported to represent a class of  
17 millions of consumers and sought millions of dollars in damages), Plantronics is also entitled to  
18 an evidentiary presumption of the reasonableness of the settlement. *See Isaacson v. California*  
19 *Ins. Guarantee Assn.*, 44 Cal. 3d 775, 791 (1988) (“if an insurer wrongfully fails to provide  
20 coverage or a defense, and the insured then settles the claim, the insured is given the benefit of  
21 an evidentiary presumption. In a later action against the insurer for reimbursement based on a  
22 breach of its contractual duty to defend the action, a reasonable settlement made by the insured  
23 to terminate the underlying claim against him may be used as presumptive evidence of the  
24 insured's liability on the underlying claim, and the amount of such liability.”).

25 Moreover, a similar presumption applies that Plantronics paid these sums “because of”

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26 <sup>4</sup> The settlement agreement resolving the underlying actions also called for incentive payments to the  
27 nine class representatives and an attorney fee award to plaintiffs’ counsel, but those costs were  
28 covered by Plantronics’ co-defendants in the underlying actions.

1 bodily injury. As this Court has twice found, but for the potential of bodily injury, none of the  
2 claims against Plantronics would have been viable. Abandoned by AIG, Plantronics reasonably  
3 terminated its exposure by settlement. To the extent the settlement makes it more difficult to  
4 trace the payment obligation directly to the underlying allegations of bodily injury, AIG caused  
5 that difficulty by abandoning its insured, and the presumptions thus run in favor of Plantronics.

6 As with its defense costs, Plantronics has produced documentation and unrebutted  
7 deposition testimony detailing its settlement expenses, and AIG cannot demonstrate that those  
8 expenses were unreasonable. Plantronics is therefore entitled to full indemnification from AIG.

9 **C. Plantronics Is Entitled To Prejudgment Interest On The Fees And Costs It**  
10 **Incurred To Defend And Settle The Underlying Actions.**

11 Under California law, Plantronics is entitled to recover prejudgment interest on all  
12 expenses it incurred to defend and settle the underlying actions. Such prejudgment interest is  
13 mandatory, and it is well-settled that it applies in the context of an insurer's breach: "Where an  
14 insurer wrongfully refuses to defend a third party suit against its insured, and the insured is  
15 compelled to pay its own defense costs or a reasonable amount to settle the third party suit, the  
16 insured is entitled to interest on such amounts from the date paid." The Rutter Group, Cal. Prac.  
17 Guide Ins. Lit. Ch. 13-A; *see also Oil Base, Inc. v. Transp. Indem. Co.*, 148 Cal. App. 2d 490,  
18 492 (1957) ("[Insured] was entitled as a matter of law to interest from the date it paid the  
19 obligation which [the insurer] was obligated to pay ..."). The fact that AIG took the position that  
20 it did not have a duty to defend Plantronics does not relieve it of its statutory obligation to pay  
21 prejudgment interest on Plantronics' damages. *See Oil Base, Inc.*, 148 Cal. App. 2d at 492 ("The  
22 fact that [the insurer] misconceived and put an erroneous construction upon this contract in no  
23 way affected its liability to pay ... and, the amount being certain, interest commenced to run  
24 from that date."). The rate of prejudgment interest is set by statute at 10 percent per annum, and  
25 "is intended to make the plaintiff whole for the accrual of wealth which could have been  
26 produced during the period of loss." Cal. Civ. Code § 3289(b); *Wisper Corp. v. California*  
27 *Commerce Bank*, 49 Cal. App. 4th 948, 958 (1996). AIG must therefore pay such prejudgment  
28

1 interest to Plantronics on all expenses it incurred in defending and settling the underlying  
2 actions.

#### 3 **IV. AIG’S PURPORTED DEFENSES**

4 In the face of this Court’s ruling that AIG had a duty to defend the underlying actions—  
5 and despite Plantronics’ explicit demands—AIG has continued to refuse to reimburse Plantronics  
6 for the expenses it incurred to defend the underlying actions. While AIG has not provided a  
7 clear narrative regarding its rationale for defying this Court’s order, in a recent deposition, AIG’s  
8 corporate representative asserted two reasons for its purported refusal to assume its judicially-  
9 mandated duty to defend: (1) that this Court was “wrong” when it ruled that AIG had a duty to  
10 defend the underlying actions;<sup>5</sup> and (2) that the so-called “deductible coverage endorsements”  
11 appended to the end of the insurance policies render the duty to defend and indemnify  
12 Plantronics illusory, thus negating Plantronics’ damages. Both of these purported defenses flout  
13 this Court’s order and the clear language of the policies.

14 As an initial matter, with respect to AIG’s assertion that this Court was “wrong” when it  
15 granted Plantronics’ motion for summary judgment, a party cannot refuse to comply with a Court  
16 order simply because it “disagrees” with that order. To avoid converting its contractual breach  
17 into tortious bad faith, AIG needs to reimburse Plantronics promptly while AIG pursues any  
18 further AIG “disagreement” in the courts, so that Plantronics does not suffer further damage on  
19 account of AIG’s disagreement.

20 Moreover, AIG has explicitly conceded that its second purported defense—that the  
21 deductible coverage endorsements absolve it of its obligation to reimburse Plantronics—“does  
22 not presently apply,” and is thus not applicable to the present action nor ripe for judicial  
23 determination. Sweeney Dep. 71:2. Furthermore, AIG put forth this identical argument in its  
24 summary judgment briefing, and its position was rejected by this Court through its May 30, 2014

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26 <sup>5</sup> In response to the question, “Is it your testimony that Judge Grewal got it wrong?”, AIG’s corporate  
27 representative replied: “Yes.” In response to the question, “Is it your testimony that Judge Trumball  
28 [sic] got it wrong?”, AIG’s corporate representative replied: “Yes.” Deposition of Patrick Sweeney  
 (“Sweeney Dep.”) 70:4-70:6; 70:11-70:13.

1 order granting summary judgment in favor of Plantronics, a ruling which is law of the case.  
2 Finally, AIG’s argument is simply not supported by the underlying insurance policies.

3 **A. AIG’s Purported Defense Is Not Ripe For Judicial Determination**

4 Despite AIG’s insistence that it intends to rely on the deductible coverage endorsement at  
5 trial, it has already conceded that this defense is not currently applicable. Accordingly, even if  
6 AIG’s defense had any merit whatsoever—which it does not—this Court need not reach a  
7 decision on the issue at this time. AIG has indicated that it intends to rely on the following  
8 policy language to contend that Plantronics has suffered no damages as a result of AIG’s breach:  
9 “[Plantronics] must reimburse [AIG] for all Allocated Loss Adjustment Expense [AIG] pay[s] as  
10 Supplementary Payments.” AIG Policy No. GL 382-89-16 (attached as Ex. B to the Fawcett  
11 Decl., Dkt. No. 108-2) (emphasis added).<sup>6</sup> However, AIG, having paid no sums—let alone any  
12 “Supplementary Payments”—in connection with this action, cannot rely on a contractual  
13 provision, which, if it is applicable at all, does not become applicable until “[AIG] pay[s].” *Id.*

14 Indeed, even AIG has conceded that it has no present basis for asserting this endorsement  
15 as a defense. As AIG’s corporate representative admitted during his deposition: “[The  
16 endorsement] does not presently apply because we haven’t paid.” Sweeney Dep. 71:2.  
17 Moreover, AIG’s representative, acknowledging the inapplicability of this defense and AIG’s  
18 obligation to pay Plantronics’ damages, testified that AIG will not rely on this defense at trial.<sup>7</sup>  
19 Notwithstanding these affirmative representations from AIG that (1) this defense does not  
20 presently apply and (2) that AIG does not intend to rely on this defense to refute its obligation to  
21 reimburse Plantronics, AIG’s attorneys have nevertheless stated that they intend to espouse this  
22 argument at trial. But AIG, having paid nothing, cannot in good faith rely on this self-admittedly

23  
24 <sup>6</sup> An analysis of the complete policy provision and the reasons it is inapplicable to this case is provided  
*infra* at pp. 14-17.

25 <sup>7</sup> Specifically, in response to the question: “Does AIG intend to rely on this provision as an argument  
26 why it should not pay Plantronics for the costs and expenses incurred in defending the underlying  
27 lawsuit?”, AIG’s corporate representative testified: “No – if after our assessment of our appellate  
28 options and bringing those to conclusion, if we have an obligation to reimburse for defense, we will  
reimburse for defense, and then this payment provision will become operative.” Sweeney Dep.  
91:11-91:20.



1 inapplicable provision. Ultimately, given that this defense is not presently applicable, it is not  
2 ripe for judicial determination, and this Court need not reach a decision on the issue. *See Texas*  
3 *v. United States*, 523 U.S. 296, 300 (1998) (“A claim is not ripe for adjudication if it rests upon  
4 contingent future events that may not occur as anticipated, or indeed may not occur at all.”)  
5 (citing references and quotations omitted).

6 **B. This Court Has Already Rejected AIG’s Singular Defense, And That Ruling Is**  
7 **Law Of The Case.**

8 Should the Court decide that a ruling on AIG’s deductible coverage endorsement defense  
9 is appropriate, it need not look past its May 30, 2014 order granting Plantronics’ motion for  
10 summary judgment, a ruling which is law of the case. As this Court is abundantly familiar, the  
11 doctrine of law of the case, “generally preclude[s] [the court] from reconsidering an issue  
12 previously decided by the same court, or a higher court in the identical case.” *United States v.*  
13 *Lummi Indian Tribe*, 235 F.3d 443, 452 (9th Cir. 2000); *see also Thomas v. Bible*, 983 F.2d 152,  
14 154 (9th Cir. 1993). The law of the case doctrine “has developed to maintain consistency and  
15 avoid reconsideration of matters once decided during the course of a single continuing lawsuit.”  
16 *Ingle v. Circuit City*, 408 F.3d 592, 594 (9th Cir. 2005) (citations and quotations omitted); *see*  
17 *also Milgard Tempering, Inc. v. Selas Corp. of Am.*, 902 F.2d 703, 715 (9th Cir. 1990) (“The law  
18 of the case doctrine is a judicial invention designed to aid in the efficient operation of court  
19 affairs.”). For the doctrine to apply, the issue in question may have been decided either  
20 “explicitly or by necessary implication in [the] court’s previous disposition.” *Liberty Mutual Ins.*  
21 *Co. v. EEOC*, 691 F.2d 438, 441 (9th Cir. 1982).

22 Here, AIG’s singular defense—that the deductible coverage endorsement negates  
23 Plantronics’ damages—was already put to the Court, and was rejected by necessary implication  
24 through the Court’s May 30, 2014 order. In its summary judgment briefing, AIG spent pages  
25 asserting that the Court should deny Plantronics’ motion on the grounds that the “endorsements  
26 attached to each of the [insurance] policies allocated the burden of the defense costs onto  
27 Plantronics, where, as here, the ultimate result is that there is no covered loss.” AIG’s  
28 Opposition to Plantronics’ Motion for Summary Judgment (“AIG’s Opp.”) at pp. 16-19; Dkt.

No. 112. Plantronics, of course, vigorously refuted that contention in its reply brief, and the Court rejected AIG's argument by necessary implication through its May 30, 2014 ruling that AIG had a duty to defend the underlying actions. The doctrine of law of the case thus attaches, and there is no reason the Court should deviate from its prior invalidation of this defense.

**C. AIG's Position Is Not Supported By The Language Of The Insurance Policies.**

The Court's rationale for rejecting AIG's deductible endorsement defense is clear—it is simply not supported by the language of the insurance policies. AIG, too, appears to recognize the deficiency of its argument, asserting it only as a last-ditch, Hail Mary, after failing to raise it as a defense during the first seven years of the pendency of this action. As highlighted in Plantronics' summary judgment reply brief, and as recapitulated below, the endorsements on which AIG is attempting to rely do not stand for the absurd proposition which AIG now asserts, and certainly do not relieve AIG of its judicially-confirmed duty to defend Plantronics.

Though AIG's deductible coverage endorsement defense is difficult to decipher—indeed, even AIG's own corporate representative was unable to articulate the meaning of the policy provisions—its basis is founded in a series of endorsements appended to the end of the policies. The endorsements read as follows:

You must reimburse us for all Allocated Loss Adjustment Expense we pay as Supplementary Payments, according to the elections indicated by an "X" below

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X iii. A part of Allocated Loss Adjustment Expense. That part will be calculated by dividing the smaller of the Deductible or the damages we pay by the damages we pay. If we pay no damages, you must reimburse us for all Allocated Loss Adjustment Expense up to the applicable Deductible amount and 100% of all remaining Allocated Loss Adjustment Expense.

AIG Policy No. GL 382-89-16 (attached as Ex. B to the Fawcett Decl., Dkt. No. 108-2).

The position that AIG took in its summary judgment briefing—and which it has indicated an intention to reassert—is that while page one of the underlying policies obligate AIG to defend and indemnify Plantronics, these unsigned endorsements appended to the end of the policies render those duties illusory, requiring Plantronics to reimburse AIG for any expenditures it incurs in connection with defending Plantronics. Of course, AIG did not defend Plantronics—

1 and correspondingly did not (and has not) incurred any expenses—in connection with the  
2 underlying actions. Accordingly, as a threshold matter, since AIG paid no defense costs, and no  
3 “Allocated Loss Adjustment Expense ... as Supplementary Payments,” AIG has forfeited its  
4 right to rely on this clause. Indeed, even if one contorted the deductible endorsements in the  
5 direction that AIG does, it still could not show a lack of damages because the contracts provided  
6 at most that AIG would have a right to reimbursement if it stepped in and defended Plantronics  
7 and achieved a no loss result. But having abandoned its insured and breached its duty to defend,  
8 AIG excused any further performance on Plantronics part, including any obligation to reimburse  
9 AIG. *See, e.g., Plotnik v. Meihaus*, 208 Cal. App. 4th 1590, 1603 (2012) (“in contract law a  
10 material breach excuses further performance by the innocent party.”) (citation omitted). AIG is  
11 not entitled to speculate that it would have achieved the same result that Plantronics achieved in  
12 defending itself because that would render the duty to defend illusory and would violate the first  
13 material breach rule.

14 Furthermore, even if AIG could rely on this defense, the plain language of the deductible  
15 coverage endorsements renders them inapplicable to this action. Pursuant to the endorsements,  
16 Plantronics “must reimburse [AIG] for all Allocated Loss Adjustment Expense ... *[i]f [AIG]*  
17 *pay[s] no damages.*” AIG Policy No. GL 382-89-16 (attached as Ex. B to the Fawcett Decl.,  
18 Dkt. No. 108-2) (emphasis added). But it is undisputed in this case that Plantronics *did pay*  
19 *damages*, including *cy pres* awards,<sup>8</sup> to resolve the underlying actions, rendering this provision  
20 facially inapplicable.<sup>9</sup> The Court thus need not look past the plain language of the policies and  
21 the undisputed facts to strike down AIG’s argument.

22 <sup>8</sup> As a result of an agreement among the co-defendants in the underlying actions allocating settlement  
23 costs, Plantronics was ultimately only responsible for paying the *cy pres* award portion of the  
settlement.

24 <sup>9</sup> In its summary judgment briefing, AIG contended that the deductible endorsement actually applies  
25 not where—as the policy states—AIG pays “no damages,” but rather where AIG pays no “covered  
26 damages.” *See* AIG’s Opp. at 18; Dkt. No. 112. AIG’s basis for imputing the word “covered” into  
27 this provision is unclear (and was not explained in AIG’s briefing), as the endorsement contains no  
such language. Nevertheless, even if we accept AIG’s flawed interpretation of the provision, AIG’s  
28 argument still fails, as this Court has repeatedly held that “any damages Plantronics was obligated to  
pay are at least arguably ‘because of’ bodily injury,” and are thus “covered damages.” May 30, 2014  
Order at p. 6; Dkt. No. 126.

1 While this provision is clearly inapplicable here, it is important to note that under no  
2 circumstance would this provision require Plantronics to reimburse AIG for costs and attorneys'  
3 fees expended pursuant to AIG's duty to defend. AIG's assertion to the contrary fundamentally  
4 misstates the policy. By the terms set forth in the endorsement, the reimbursement provision  
5 applies only to the "Allocated Loss Adjustment Expense" that AIG "pay[s] as Supplementary  
6 Payments." See e.g., AIG Policy No. GL 382-89-16, p. 1 of 23 (attached as Ex. B to the Fawcett  
7 Decl., Dkt. No. 108-2). "Supplementary Payments," however, do not include litigation expenses  
8 or attorneys' fees paid pursuant to the defense obligation of the subject policy. See e.g., The  
9 Rutter Group, Cal. Prac. Guide Ins. Lit. Ch. 7A-D ("A CGL policy obligates the insurer to pay,  
10 in addition to damages and defense costs, various supplemental payments[.]") (emphasis added).  
11 This comports with the well-settled principle that "[a] deductible relates only to the damages for  
12 which the insured is indemnified, *not to defense costs*," and definitively resolves that the  
13 deductible endorsement does not obligate Plantronics to reimburse AIG for the hypothetical  
14 defense costs expended by AIG pursuant to the duty to defend. *Forecast Homes, Inc. v.*  
15 *Steadfast Ins. Co.*, 181 Cal. App. 4th 1466, 1474 (2010) (emphasis in original) (quotations and  
16 citing reference omitted). Indeed, even AIG's corporate representative conceded that (1)  
17 "Supplementary Payments" are not defined in the policy and (2) only included those payments  
18 made "in addition to the limits provided on the policy." Sweeney Dep. 75:13-75:20; 99:11-12

19 In short, the endorsement provision cited by AIG is inapplicable here, and—even if it did  
20 apply—would not obligate Plantronics to reimburse AIG for defense costs.<sup>10</sup> As discussed at  
21 length *supra*, "[w]here an insured is able to and does retain counsel to defend a claim, the  
22 damages for the insurer's failure to defend the insured ... are the reasonable attorneys' fees and  
23 costs incurred by the insured in defense of the claim." *Marie Y.*, 110 Cal. App. 4th at 960-961

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24 <sup>10</sup> At an absolute minimum, the endorsements are ambiguous as to whether they apply here or would  
25 obligate Plantronics to reimburse AIG for defense costs. Where, as here, there are "[a]mbiguities or  
26 uncertainties" in an insurance policy, they must be "resolved against the insurance company."  
27 *Employers Mut. Cas. Co. v. Philadelphia Indem. Ins. Co.*, 169 Cal. App. 4th 340, 348 (2008). Indeed,  
28 "[b]ecause the insurer writes the policy, it is held 'responsible' for ambiguous policy language, which  
is therefore construed in favor of coverage." *Montrose Chem. Corp. v. Admiral Ins. Co.*, 10 Cal. 4th  
645, 667 (1995)

(2003). That is precisely the scenario that applies here: AIG breached its duty to defend, Plantronics was forced to retain counsel to defend the underlying actions, and Plantronics now seeks the reasonable attorneys' fees and costs it incurred in defending those actions. Nothing in the endorsements changes these facts or AIG's duty to defend Plantronics.

#### **IV. CONCLUSION**

This Court has already ruled that AIG breached its contract of insurance with Plantronics by failing to assume its duty to defend the underlying actions. The damages for this breach include the attorneys' fees and costs Plantronics' expended to defend and resolve the underlying actions—which Plantronics has documented in detail and will prove at trial—and prejudgment interest on those expenses. AIG's only defense to these damages is inapplicable, untimely, and not ripe for judicial determination. Accordingly, Plantronics hereby requests that the Court order AIG to finally comply with its duty to defend and reimburse Plantronics for the expenses it incurred defending and settling the underlying actions, including prejudgment interest on those expenses.

Dated: July 3, 2014

Respectfully submitted,

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**CERTIFICATE OF SERVICE**

The undersigned hereby certifies that on this 3rd day of July 2014, all counsel of record who are deemed to have consented to electronic service are being served with a copy of this document via the Court's CM/ECF system.

/s/ Paul T. Llewellyn  
Paul T. Llewellyn